

## understanding your needs

With 11 offices across Scotland, 39 Sheriff Officers and Commissioned to operate in all six Sheriffdoms, we've got it covered.

Walker Love is a firm of Messenger-at-Arms and Sheriff Officers. We provide a range of citation & diligence, enforcement, tracing, debt recovery and investigation services to businesses, public sector bodies, individuals and third sector organisations. Walker Love is a member of Connexx International.



Citation and Diligence



Revenue Collection and Enforcement



Professional Investigations



Debt Recovery



International Services

### **Services for professional service firms**

We help our legal firm clients to trace and precognose witnesses, deliver citations and execute diligence to recover debts. We also provide assistance with insolvency and bankruptcy proceedings.

We fully appreciate that all clients are different. That's why we have developed a structured yet flexible approach to dealing with the clients of professional services firms, which yield better results than the blanket, one size fits all approach.

Our services include:

- Citations & diligence
- Professional investigations
- Pre-litigation enquiry reports

#### We really do understand your needs.

There will of course always be situations where debts are disputed or the individual has absconded or has become, or is on the verge of becoming, insolvent. In our experience, it pays to take action as soon as possible.

The most important thing when dealing with debtors is to maintain credibility by following through with your enforcement, whilst ensuring that the way remains open for any future business the individual debtor or business may provide. Key Contacts

#### **David Walker** Managing Partner **International Services**

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understanding your needs

**Brian Walker Partner Professional Investigations** e: brian.walker@walkerlove.com

We provide Messenger-at-Arms, Sheriff Officer and a range of civil enforcement and debt recovery services across Scotland and overseas. Our services include:

## Citation & Diligence

For over 65 years Walker Love has provided comprehensive citation and diligence services to principle firms of solicitors and other professional services firms across Scotland.

Our services include:

- Service of all Scottish/English and foreign actions throughout Scotland, the UK and overseas
- Service of citations in Scotland
- Intimation of statutory notices
- Execution of diligence
- Witness tracing and citation
- Judgement enforcement
- Evictions and repossessions

We have 11 offices at:

Aberdeen, Dumbarton, Edinburgh, Glasgow, Hamilton, Hawick, Inverness, Kilmarnock, Kirkcaldy, Oban and Paisley.

### **Debt Recovery**

We can help your clients to recover debts, improve cash flow and to focus on what they are good at: running their business, creating growth and satisfying clients.

Whether it is simply an overdue account or a difficult hardcore debt, our debt recovery specialists have the expertise, wherewithal and access to the right business and personal intelligence databases to recover your client's debt as quickly and efficiently as

Our experienced debt collectors will provide you with an initial assessment of your debt position and recommend the best approach to recovering your client's debts. You will be kept fully informed at each stage of the debt recovery process.

Our debt recovery and enforcement services are compliant with all statutory regulation, FSA guidance, Government and OFT directives.

# **Professional Investigations**

We understand the issues & barriers you will come up agains when you are trying find someone or to establish specific facts about an individual or situation.

We provide a wide range of investigation services which:

- Act as a vital component of the debt collection process. Help individuals track down friends, colleagues & missing family members.
- Assist law firms to trace witnesses.
- Help insurance firms gather evidence related to the accident or misdemeanour which has taken place.

Typical types of services undertaken include the following:-

- Precognitions and statements

   Pre-sue reports
  Tracing debtors and missing persons
   Covert surveillance
- Housing Benefit fraud investigations Pre-contract business enquiries
- Accident & insurance investigations
- Fraud investigations including the recovery of property
- Employee screening and vetting (inc. criminal record checks)
- Intellectual property and trademark enquiries

### International Services

Serving clients both at home and overseas – an international citation, enforcement and debt collection service delivered locally.

Our firm is also the only Scottish member of the Connexx network which is formal network of Judicial Officers and lawyers specialising in debt recovery throughout Europe.

Through our international network, we manage instructions for a range of enforcement and debt recovery and enforcement services, including:

- Pre-sue enquiries
- Pre-court debt collection
- Citation, service and notification
- Comprehensive civil enforcement
- Tracing and investigations